

## **Eco Protection Engineers Pvt Ltd**



## **QUALITY POLICY**

Eco Protection Engineers Pvt Ltd (EPEPL) is a well-respected construction company that is involved in a full range of water and waste water projects in all over India. EPEPL is committed to providing quality work to our customers that meets the project standards and specifications for materials, workmanship, tolerances, schedules and public service while maintaining profitability and competitiveness.

- Provide exceptional service and reliability
- Provide quality workmanship by committed and trained personnel
- Provide value for money using only suitable quality materials.
- Satisfy our clients' requirements, industry regulators and staff, and
- Provide these services in a professional and ethically responsible manner.

EPEPL has a Policy of promoting continual improvement and setting of quality objectives in line with the framework laid down within the ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Company, as determined by Top Management

Eco Protection Engineers Senior Management Team are committed to demonstrating leadership with respect to the quality management system and taking accountability for the effectiveness of the system. The Senior Management Team will also support other relevant management roles to demonstrate their leadership as it applies to their area of responsibility. Senior Management will also ensure the integration of the quality management system into the organisations business processes and promote the use of a process approach and risk- based thinking.

Our commitment to clients extends to providing the very best possible quality in these services and projects to meet or exceed the satisfaction of our clients. To ensure these objectives, we have established an Integrated Management System to provide clients with the assurance that the services provided and projects constructed by EPEPL will be consistently of high quality and reliability.

Matters for improvement in any area are to be identified and acted on with professional efficiency. Resources, both technical and human will be focused towards the prevention of quality deficiencies in order to satisfy the organisational goal of "right first time ... every time". EPEPL is committed to continual improvement involving ongoing monitoring, review and training. Formal and measurable quality objectives are established and reviewed.

Our attitude to clients is one of fostering good relationships and meeting expectations. The full support of our employees, suppliers and subcontractors is sought in actively pursuing this quest for quality and service

The successful operation of the quality management system relies upon the co-operation and involvement of personnel at all levels. Our commitment to quality will ensure the continued success of Eco Protection Engineers and the satisfaction of clients, regulators and staff.